

# Managing DataTrace - Tax Service Transactions in SoftPro 360

### How to submit a transaction to DataTrace - Tax Service

**DataTrace – Tax Service** can be found under the service **Tax Searches**. Double click on **DataTrace – Tax Service**, or highlight and click the **Submit** button to submit a transaction to this vendor.



If you already have ProForm order(s) open, they will be listed in the **Order Linking** dialog. The current active order will be highlighted and entered in the **Selected Order Number** field. You can select any of these orders, or you can type your ProForm Order number that is not currently open in the **Selected Order Number** field. Click **OK** to continue to the next screen.

Order Linking	
Open Order Numbers:	
2014050014	
	e
Salaatad Ordar Number:	
2014050014	
OK Cance	

The Welcome screen provides basic information for **DataTrace**. Click **Next** to continue to the next screen.



Enter your and Branch ID, Branch Password, Username and Password. Click **Next** to continue.

🥯 DataTrace - ArapahoeAuto	×
Login	DataTrace®
Provide your account info	rmation.
Branch ID:	Т36
Branch Password:	
Username:	ST3
Password:	******
Remember me	
	Back Next Cancel

The **Tax Search Information** screen will populate the fields based on the data entered into your ProForm order. Depending on the particular state and county in which the property resides, certain search options will be available. Select the appropriate search criteria and then click the "Submit" button. Should you select, "Locate Request or Manual Research", the "Submit" button will change to "Next" and you will proceed to the Locate Request or Manual Research screen. You may edit or add additional information on the screen if necessary. Click **Submit or Next** to continue to the next screen.

🥯 DataTrace - ArapahoeAuto	×
Tax Search Information	DataTrace®
Property Address:	1512 E Mineral PI, Littleton, CO 80120
◯ Tax ID #	032233338
Owner Name	Seller Sam
<ul> <li>Situs Street Number</li> </ul>	1512
Situs Street Name	Mineral
O Manual Research	
NOTE: Using Tax ID will	increase the chances of an exact match.
	Back Submit Cancel

**Tip:** Any field that contains a red asterisk to the right of the field is a required field and must be filled-in to be able to continue submitting the order.

If the "Locate Request or the Manual Research" option is selected, the **Locate Request Service or the Manual Research** screen will be presented. The screen will be populated with data from the ProForm order. If the data present is satisfactory, then click submit.

🥯 DataTrace - ArapahoeAuto	×
Manual Research Reg	uest DataTrace®
Buyer:	Bob Buyer
Seller:	Seller Sam
Street Address:	1512 E Mineral PI
Legal Description:	This is full legal description.
	~ ·
Order:	ArapahoeAuto
Tax ID:	032233338
Comments:	
	Back Submit Cancel

### **Transaction confirmation**

Your **DataTrace** transaction will appear in your SoftPro 360 queue with a status of **In Progress** to indicate that your transaction has been received and is being processed.

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	Transaction Number	Provider	Service	Status	Linked Order	Linked Profile	Created By	Created On	Completed On	Description
¢ !	410060-10-140610-019700	DataTrace	Texas Tax	Ready	1212124512	Default	David Proctor	6/10/2014 4:26 PM		
æ 📍	410060-10-140610-019699	DataTrace	Texas Tax	Ready	2014061090	Default	David Proctor	6/10/2014 4:25 PM		
4	410060-10-140610-019697	DataTrace	Texas Tax	Updated	2014061090	Default	David Proctor	6/10/2014 4:23 PM		Received Tax C.

### Note:

If the property information is not located immediately through the automated search process, **DataTrace** will return either list of choices or report as to the status of the search. The transaction will turn to **Ready** and the transaction can be accessed by selecting the **Next Step** button.

## **Reviewing and accepting your transaction**

Your **DataTrace** transaction will appear in your Queue with a Status of **Ready** to indicate that your transaction has been processed and is ready for your review. Double click on the transaction or highlight and click **Next Step** from the queue.

Queue										
📀 Next St	🛇 Next Step 💿 🖂 🗐 Views: My Transactions 🔹 🛧 🎅 🖪 🇰 Filter: All Providers 🔹 🛫 🧾									
	Transaction Number	Provider	Service	Status	Linked Order	Linked Profile	Created By	Created On	Completed On	Description
e ?	410060-10-140725-022481	DataTrace	Texas Tax	Ready	2014070039	Default	David Proctor	7/25/2014 9:50 AM		

Should **DataTrace** fail to locate the particular parcel being searched, they may return results to choose from on the **Investigative Search Results** Screen. You may select the property you wish to order, then Click **Order** to order a tax certificate for that parcel.

ataTrace - ArapahoeAu Investigative Searc	to chResults	Dat	aTrace®	)
The following matche	es were found for your searc	h. Select the	Tax Certificate to order.	
CAD	Address		Owner	
32-45658-00A-00	6000 CONNECTION DR C	1	TRT NOIP CON	
32-07604-00A-00	6011 CONNECTION DR C	1	PIEDMONT OPE	
Order Der D				
Modify Search	Back	Ord	er Cancel	)

Should the Search Results fail to return the desired results, select the **Modify Search** button and modify the search criteria and then resubmit to **DataTrace**.

## **Reviewing and accepting your transaction**

The **Review Transaction** screen allows you to view the document(s). Click Accept to add the document(s) to your ProForm order. The document(s) will be available to you from within your ProForm order via the SPImage icon located on the ProForm Menu bar. For Select users, the document(s) will be available by clicking on the **Attachments & Documents History** link located in the documents tab.

💩 Review - 20140700	39			×
😴 Select All 🖹 Selec	t None			
Documents				
View Copy	Document Name	File Name	File Size	Transferred
	TaxCert_7c9f94ab	TaxCert_7c9f94ab.pdf	41255	100%
			Δccent	Close

### Note:

### Enterprise/Standard Users:

The document(s) will be available to you from within your ProForm order via the **SPImage** icon located on the ProForm menu bar.

### Select Users:

The document(s) will be available to you from within your ProForm order via the Documents tab under the Attachments and Document History hyperlink.